SHIPPING & DELIVERY POLICY

At **Exam Preparation Services,** we specialize in providing digital products. Since all our products are delivered electronically, we do not offer physical shipping or delivery services.

Our goal is to ensure that customers receive quick, secure, and convenient access to their purchased digital products.

1. Digital product delivery

All products purchased from **Exam Preparation Services** are **delivered digitally**. No physical items will be packaged, shipped, or delivered to a postal or physical address.

Once your payment has been successfully processed, your purchased product will be made available through a digital access link.

2. How you receive your products

After completing your purchase:

- You will receive an email containing a link to access or download your purchased digital product.
- The access link will be sent to the email address provided during checkout.
- Depending on the product, you may be able to access it immediately after payment confirmation or within a specified processing period.
- Please ensure that your email address is accurate when placing your order.

3. Delivery timeframes

We aim to deliver digital products as quickly as possible.

- **Instant delivery:** Most digital products are delivered shortly after successful payment confirmation.
- **Delayed delivery:** Some products may require additional processing time. Where applicable, the expected delivery timeframe will be communicated.
- **Payment verification:** Delivery may be delayed if payment confirmation is pending.

4. No physical shipping

Exam Preparation Services does not ship physical goods. Therefore:

- No shipping fees apply.
- No courier or postal services are involved.
- No tracking numbers are provided.
- Customers do not need to provide a physical delivery address.

All products are delivered electronically through links sent to customers.

5. Missing Delivery Email

If you have successfully completed your purchase but have not received your product link:

1. Check your inbox for an email from Exam Preparation Services.
2. Check your spam, junk, or promotions folder.
3. Confirm that you entered the correct email address during checkout.
4. If you still cannot locate your delivery email, contact our customer support team for assistance.

We will be happy to help you retrieve your purchased product.

6. Accessing Your Digital Products

Customers are responsible for ensuring they have:

- A stable internet connection.
- A valid email address.
- A compatible device or software to access the purchased product.
- The necessary applications or tools required to open or use the digital product.

Exam Preparation Services is not responsible for access difficulties caused by incompatible devices, unsupported software, or customer internet connectivity issues.

7. Incorrect Email Address

If you accidentally provide an incorrect email address during checkout, please contact our support team as soon as possible.

We will make reasonable efforts to verify your purchase and resend the digital product link to the correct email address.

8. Customer Support

For questions or concerns regarding digital product delivery, missing links, or access difficulties, please contact us:

- Company Name: **Exam Preparation Services**
- Email: **revision4examinations@gmail.com**
- Website: **https://revision4exams.com/**

Our support team will assist you with any delivery-related issues.

9. Policy Updates

Exam Preparation Services reserves the right to update or modify this Shipping & Delivery Policy at any time. Any changes will be published on our website and will become effective upon publication.

10. Important Notice

By purchasing from Exam Preparation Services, you acknowledge and agree that:

- All products are digital.
- No physical products will be shipped.
- Products are delivered electronically through access or download links.
- Delivery is subject to successful payment confirmation.

Thank you for choosing Exam Preparation Services!

We appreciate your business and look forward to providing you with a smooth and convenient digital shopping experience.